

# Helpline 01480-482920

## Instructions for installing Microdot software

You will need:

A computer with a USB port and that operates on Windows 7, Vista or Windows XP. The program will not operate on Windows 98, i-pods or i-modems.

A Microdot glucose meter

A cable to connect between Microdot and the computer. This can be obtained by calling the helpline at 01480-482920

If you have received a CD disc in the post, please insert it into your machine and follow the on screen instructions. Alternatively you can download the software from [www.microdot.biz](http://www.microdot.biz).

1. Please insert the CD into your computer or download the software from [www.microdot.biz](http://www.microdot.biz)
2. Follow the on screen instructions for installing the software
3. Open and run the program by clicking on the software icon called "Microdot Application".
4. To download the data from your Microdot please connect your Microdot to the computer with the special cable. **BE SURE TO PUSH THE CABLE FULLY INTO THE MICRODOT.** The pin connection on the cable goes into the connection port on the Microdot which is situated at the side opposite where you put the glucose strips in. The other end of the cable goes into the USB port on the computer. If your computer does not have a USB port then you cannot use the download.
5. When you have connected a new Microdot, the computer will automatically detect the new Microdot and present you with a screen to ask you to put in your patient code, patient name and set meal times. If you are a patient at home please enter your name and an invented patient code e.g. "001". Please enter your normal meal times.
6. When you have connected the Microdot to the PC, the Microdot should say "PC" on its screen showing it is downloading data.
7. After a few seconds your glucose readings will then be displayed on the chart and on the table below together with the time of the readings. If you have entered insulin readings then these will be displayed in the table below.
8. You can enlarge the graph by clicking on the horizontal line below the graph and dragging it downwards.
9. You can print off the chart by clicking on the "print chart" and "print table" at the bottom of the page.
10. If you go to the "Options" header and click on settings you can:
  - (a) Set the name of your clinic
  - (b) Change the readings on the graph from mg/dl to mmol. In the UK mmol/L readings are used.

11. When you connect your Microdot again to the computer, the software will automatically connect the Microdot and download new data to your file.

12. If you get a new Microdot meter you need to enter the patient details as in step (2).

#### **COMMON MISTAKES**

**Make sure your cable is inserted fully.**

**Make sure you have some readings on the Microdot**

**Make sure your date and time on the Microdot is correct. If this is not correct, readings will be shown on the wrong date and time, or not at all. To change the date and time on your Microdot please consult your user manual.**

**If you still cannot get anything to work please call the helpline at 01480-482920**